

2018-2019 ANNUAL REPORT



04/2018-03/2019 MT. CARMEL VETERANS SERVICE CENTER

MT. CARMEL VETERANS SERVICE CENTER

AT MT. CARMEL, WE BELIEVE THAT
VETERANS, MILITARY, AND THEIR FAMILIES HAVE THE TALENT AND
CHARACTER TO MAKE OUR COMMUNITY STRONGER!

www.VeteransCenter.org

Letter from Bob McLaughlin, Chief Operating Officer

We concluded our third year at Mt. Carmel with great confidence in our ability to have a meaningful and lasting impact on thousands of veterans, military, and their families in Colorado, through best practices and true passion. Each day I saw dedicated staff members and volunteers alike identifying challenges and creatively meeting the needs of our clients. Along with our partners, they made Mt. Carmel the success that it is, and made me proud to lead this great organization. Together, the team was able to improve in best practices including both a spouse employment program and a state supported service to career program offering internships and job coaching; both dramatically increased our transition support initiative. We also implemented a more holistic behavioral health program including various alternative therapies, retreats, and a referral program that ensured a warm handover to meet the needs of our veterans experiencing challenges related to combat stress. We also expanded our supportive services with bridge housing and a veteran connection program offering immediate support to the most needy. The partnerships that we established strengthened not only Mt. Carmel's ability to serve our nations' heroes in the way that they so richly deserve, but they strengthened the entire community. Through partnership we expand a person's easy access to support - all under one roof! The model we have established is exceptional and is being recognized nationally for it's impact: *To collaborate with community partners providing best practices in transition and wellness services for veterans, military, and their families by delivering expertise, resources, space, and sustainability.* With the strong foundation sustained this year, we look toward the future to truly solidify our position as a leader for veteran services and support!

FISCAL YEAR MILESTONES

-  **Expanded Public-Private Partnerships:** Established an effective relationship with DOD and VA, established a transition and employment office on Fort Carson, and implemented a memorandum of understanding with the VA Clinic to improve referrals for Behavioral Health Counseling.
-  **Improved Transition Assistance:** Implemented a state supported service to career program (HB-1343) providing internships and job coaching to transitioning military members and their families, enhancing our already effective Veteran Integration Program.
-  **Prevented Homelessness:** Established bridge housing unit adjacent to the Mt. Carmel campus which assisted veterans in need by providing shelter and wrap-around services. This increased quality of life for many veterans this year.
-  **Improved Health and Wellness:** Implemented a gateway program that expanded our behavioral health capability by providing warm handovers to supportive partners when needed; specifically, psychiatry and addiction therapy.
-  **Expanded Partnerships:** Volunteers of America (VOA), a nationally recognized nonprofit, established a presence on the Mt. Carmel campus increasing our ability to assist with housing needs and services together.
-  **Improved Services for At-Risk Veterans:** Established the Veteran Climb Program in partnership with the El Pomar Foundation. This increased our ability to serve veterans in crisis with target job placement, educational opportunities, and supportive services. It also expanded partnerships in each area, and it continues to grow.

OUR IMPACT

HELP
Us
SUPPORT
★ OURS ★

04/2018-03/2019 MCVSC

5,154

INDIVIDUAL CLIENTS SINCE OPENING

● **875**

CLIENTS SERVED BY BEHAVIORAL HEALTH PROGRAM SINCE OPENING

● **932**

CLIENTS SERVED BY OUR VETERAN AND FAMILY RESOURCE CENTER SINCE OPENING

● **1,972**

CLIENTS SERVED BY TRANSITION AND EMPLOYMENT TEAM SINCE OPENING

25,631

NUMBER OF TIMES CLIENTS VISITED MT. CARMEL FOR SERVICES SINCE OPENING

23,230

VETERANS, SERVICE MEMBERS, AND FAMILY MEMBERS IMPACTED SINCE OPENING

● **614**

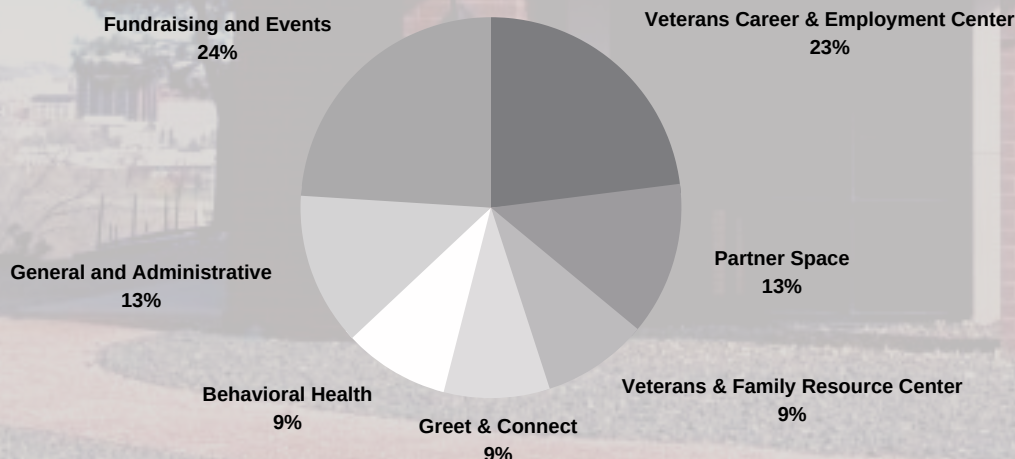
VETERAN EDUCATION OUTREACH EVENTS SINCE OPENING

● **931**

COMMUNITY OUTREACH EVENTS SINCE OPENING

FINANCIALS

HOW WE SPEND EACH DOLLAR



STATEMENTS OF FINANCIAL POSITION AS OF MARCH 31, 2019

ASSETS

| | |
|--------------------------------------|------------------|
| Cash and Cash Equivalents | \$420,000 |
| Receivables and Other Current Assets | \$161,000 |
| Property and Equipment | \$72,000 |
| Long-Term Pledges Receivable | \$146,000 |
| TOTAL ASSETS | \$799,000 |

LIABILITIES AND NET ASSETS

| | |
|---|------------------|
| Accounts Payable and Accrued Expenses | \$93,000 |
| Other Current Liabilities | \$22,000 |
| Note Payable | \$130,000 |
| TOTAL LIABILITIES | \$245,000 |
| NET ASSETS | \$554,000 |
| TOTAL LIABILITIES AND NET ASSETS | \$799,000 |